WORKING WITH CHALLENGING CLIENTS:
MOTIVATION, CO-OPERATION AND ASSISTING BEHAVIOUR CHANGE

Targeted at those who work with challenging clients including youth and community workers, social workers, probation officers, youth justice workers and others working with offenders, community treatment providers, mental health workers, substance abuse workers and family workers

a one day seminar presented by
Michael Clark, MSW, CSW,
Director for Strength-Based Strategies
Michigan, USA

Thursday 15 July 2010
Ellerslie Events Centre Auckland

Monday 19 July 2010
Hotel Grand Chancellor Christchurch

Thursday 22 July 2010
venue tba Wellington

Cost: $189 including refreshments, lunch and workshop materials
Seminar runs from 9am to 4.30pm (please be punctual)

Register now at www.learn.hma.co.nz
click on the Michael Clark Visit in Course Categories
or complete the form overleaf
Michael D. Clark (MSW, LMSW) is a Consultant, Trainer and an Addictions Therapist to the helping professions. After 20 years of direct practice as a juvenile probation officer and child welfare specialist, he is currently the Director of the Center for Strength-Based Strategies in Michigan. This organization places special emphasis on skill-building for individual practitioners and on building the capacity for strength-based approaches within organizations. It is committed to the research, development and training of strength-based strategies for practice and programming with challenging, court-mandated clients.

He is a member of the Motivational Interviewing Network of Trainers (MINT) and is noted as a leading expert in Strength-Based approaches in the United States and has provided consultation to the US Departments of Justice and Health & Human Services. He has trained individual practitioners and teams in the fields of Mental Health, Community Programs, Education, Addictions, Child Welfare, Community Corrections and Juvenile Delinquency.

Michael Clark has presented throughout the United States, as well as Europe, Canada, the Caribbean and Micronesia. With more than 30 publications to his credit, Michael has valuable information to share about motivation and creating positive change with challenging clients.

For further information on Michael Clark [www.buildmotivation.com](http://www.buildmotivation.com)

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**Modules for this one day training:**

- **Strength-based Practice: Raising Cooperation & Motivation**
- **The Research on Motivation: The Change Conditions of Importance, Confidence and Readiness**
- **Strength-based Assessments: How to Find and Amplify Strengths for Interventions**
- **Personality, Motivation and Team Building: Finding the Real Colors® Of Your Staff and Family Members**

### Learning Outcomes

1. Participants will be able to identify at least two differences between strength-based vs. problem-focused services for work with challenging clients.
2. Participants will be able to explain how balanced assessments can increase case resources for solution-building.
3. Participants will be able to identify at least two strength-based techniques for engaging clients and raising motivation.
4. Participants will be able to identify two motivational techniques for lowering resistance and building motivation.

CTN and HMA in partnership are supporting the Coping, Resilience and Hope Building Asia Pacific Conference, Brisbane 9-11 July 2010


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**POST to**: HMA Ltd, PO Box 188, Lyttelton 8841. Confirmation of registration and a GST receipt will be emailed upon receipt of payment.

**No refunds will be given to cancellations made less than 14 days prior to workshop date**